

Neo Card Machines Terms of Use

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Registered Name: Yoco Technologies (Pty) Ltd

Registered Number: 2013/203377/07

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By using the Yoco Neo, Yoco Neo Plus or the Yoco Neo Touch Card Machine(s) (the “**Neo Card Machine**”), you unconditionally agree to the following terms and conditions:

Neo Card Machine

1. The Neo Card Machine may only be used for its intended purpose, which is processing payments through Yoco.
2. If Yoco finds (at its sole discretion) that the Neo Card Machine is being tampered with so that it can be used for any other purpose, Yoco may immediately suspend your access to the device.

SIM cards

1. The Yoco Neo and Yoco Neo Plus includes one SIM card each and the Yoco Neo Touch, may include two SIM cards in the card machine. The SIM cards are included in the Neo Card Machine(s), and should never be removed.
2. The SIM card(s) provided to you for the Neo Card Machine may be used only for the Neo Card Machine which is assigned to your business by Yoco.
3. If you are transacting using the Yoco Neo Touch and have received two SIM cards, you must select your preferred network SIM provider within 30 days after your first transaction. After 30 days have lapsed (from your first transaction) and you have selected your preferred SIM card network, the SIM card that has not been used will be deactivated and terminated and you will continue to transact on the selected SIM network only.
4. The SIM card has a lifetime of transaction and usage data which Yoco will keep active provided it is used properly with your Neo Card Machine only.
5. The SIM card may not be used in any other device, or for any other purpose.
6. In the event of 3 consecutive months where you do not transact on your Neo Card Machine, Yoco may deactivate or terminate the SIM card. Should your SIM card be deactivated or terminated due to inactivity, you will need to [contact Yoco](#) when you are ready to start transacting again.
7. Notwithstanding anything to the contrary, Yoco may, at its sole discretion, suspend, deactivate or terminate your SIM cards (without liability), for any reason whatsoever, including if we suspect any misuse or non-compliance with these terms, without any obligation to provide a replacement.

General

1. Our [Privacy Policy](#) applies to your use of the Neo Card Machine.
2. The general [Card Machine Terms](#) are applicable to the Neo Card Machine.
3. Yoco has the right (at its sole discretion and at any time) to change or modify these terms and conditions - effective 5 business days after the change is made and a new version is made available to you.