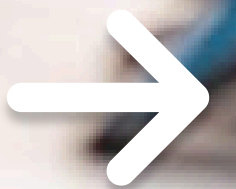


Job opening

Service Engineer

Fulltime

 systemair



Systemair...

is a Swedish, publicly listed, global manufacturer active in ventilation, air handling, air conditioning and heating.

As part of the Systemair Group, we are a growing team of 31 people, spread across two offices: Aarschot and Seneffe.



Systemair België

We supply a wide range of products and solutions, including:

- Ventilation products such as fans, fire dampers, and VAV/CAV units
- Air handling units for residential, commercial, and industrial applications, with or without integrated controls
- Chilled-water air conditioning systems (chillers, heat pumps, fan coil units, etc.)
- DX air conditioning products under the Panasonic brand, including split systems, heat pumps, and VRF systems
- Heating solutions from Systemair's Frico division, such as air curtains and radiant panels

We have a service team of 9 people, mainly active in commissioning and carrying out interventions during the warranty period.



Key Responsibilities - Service Engineer

- The Service Engineer supports customers and internal technicians from the office located in Aarschot by analysing and resolving technical issues. He/she acts as a central point of contact for technical support and contributes to an efficient and customer-oriented service organization.
- The Service Engineer is responsible for providing technical advice, handling incoming hotline requests, preparing and following up on quotations, and supplying accurate technical documentation. In addition, he/she manages claims and service-related cases, working closely with internal departments and external partners.
- Through a proactive, structured and solution-oriented approach, the Service Engineer contributes to high customer satisfaction, smooth support for field technicians, and the continuous improvement of service processes.



Profile - Service Engineer

Social Skills

- Customer-oriented
- Ability to work both independently and as part of a team
- Strong communication and consultation skills

Attitude

- Committed
- Loyal and flexible

General Skills

- Accurate and detail-oriented working style

IT Skills

- Word
- Excel
- Outlook

Technical Skills

- Knowledge of HVAC technologies, including practical experience
- Refrigeration techniques (F-gas / refrigerants)
- Controls and electrical systems
- Strong analytical and problem-solving skills

Languages

- Dutch, French, English



What Do We Offer You?

Systemair provides extensive training on its products as well as communication skills, ensuring in-depth technical knowledge of our solutions. These training sessions may take place at our offices or at one of the Systemair Group's production facilities.



- The opportunity to further develop your skills, build your profile, and become a key contributor within a stable and promising company offering unique products
- A highly varied working environment with technically advanced products, frequent innovation, and opportunities to deepen your technical expertise
- A flat organizational structure within a company that is part of a large, internationally established group
- A pleasant working atmosphere
- Satisfaction from tangible achievements
- An attractive and competitive salary
- Meal vouchers
- Group insurance
- Hospitalization insurance

Enthusiastic about this opportunity? Apply now!

Send your CV and motivation letter to:

Rafael Martinez

Aftersales Manager

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