

## **Terms and conditions**

### **By opening a loyalty membership account, you agree that:**

1. All loyalty program benefits, amenities, offers and services are subject to availability and may be changed by the company at any time without notice.
2. Membership in the loyalty program is free and available to any individual.
3. To ensure the discount, the member must be logged in to his/her account at time of purchase. Members must already have a membership account or complete the application.
4. Member rates may not be combined with other select promotions, offers or discounts, and is not valid for existing reservations.
5. Member rate does not apply to rates such as negotiated rates, business rates, ...
6. Discounts do not apply on extra options such as parking, cleaning, early check-in, ...
7. Members will receive loyalty program communications. All loyalty program communications will be sent to a member's email address.
8. The company may send members promotions, offers and other communications from time to time.
9. Members can check their balance and history on the user portal.
10. Your status will expire after 2 years of non-booking.
11. Misuse can be penalized by exclusion from the program.