



Sunrise
BUSINESS

Business 5G SA max Option

With the Business 5G SA max option, you can use the latest 5G SA (Standalone) technology with selected Sunrise Business mobile and data subscriptions — giving you the benefit of more stable and secure connections in everyday use:

- Upgrade to 5G SA with all standard features (indoor coverage, battery efficiency, voice quality, network priority)
- Additional enhanced network prioritisation for data for improved performance, even when the network is heavily loaded
- Maximum speed of up to 2,000 Mbit/s

Option for mobile subscriptions

	Costs
Monthly base fee	CHF 5.00/month incl. VAT (CHF 4.63/month excl. VAT)
Activation fee	Free

	Services
Available for	All business customers with one of the following voice/data subscriptions: • Business Mobile Plus (S, M, L, XL, XXL und Neighbors) • Business Mobile Up (S, M, L, XL, Swiss 10) • Business Mobile Basic/Premium (M, L, XL, XXL) • Business Europe & US, Business Europe & US limited • Business Swiss Calls, Business Swiss Neighbors, Business Swiss Unlimited • Business World • eOp Voice & Data (XS, S, M, L) • eOp XL CH Voice & Data, eOp XL NL Voice & Data, eOp XL EU Voice & Data • SIK Basic, SIK L Basic/Premium, SIK XL EU Basic/Premium All business customers with one of the following data subscriptions: • Business Mobile Int. Basic/Premium (L, M, XL, XXL) • Business Europe Data • eOp Data (S, M) • eOp L XL CH Data, eOp XL NL Data, eOp XL, EU Data • Business We Connect Surf • Business We Connect WiFi Not compatible with Business Mobile subscriptions that already include 5G SA as standard, e.g. (Business) Swiss plus, Swiss Travel+, Swiss Connect Global, Swiss Connect Neighbors, Travel East, Business Mobile Plus XS. A full list is available on request from your personal account manager.
About the option	Business Mobile subscriptions with the 5G option do <u>not</u> include 5G SA as standard. With the Business 5G SA max option, the subscription is extended to include 5G SA technology: you receive all standard 5G SA features (better indoor coverage, longer battery life and improved voice quality), plus enhanced network prioritisation for data. In addition, the maximum data speed is increased to up to 2,000 Mbit/s, provided this is not already included in your existing subscription.

Availability of 5G SA	Sunrise offers 5G SA on the Sunrise mobile network in accordance with the network coverage map. The network coverage map shows 4G, 5G High-Speed and 5G SA. Check availability at your locations. You can find the network coverage map here: https://sunrise.mapplus.ch/?language=de The maximum transmission speed, voice quality and network prioritisation are best-case values and are not guaranteed. Actual results depend on factors such as topography, network coverage, distance from the base station, building conditions, signal strength inside/outside buildings, current network utilisation or other factors, and may be lower than the stated maximum values.
Device	You need a certified 5G SA device to benefit from the Business 5G SA max option. You can find the list of all certified devices here: 5G SA network Sunrise (under FAQ).
Compatibility with additional SIM	The Business 5G SA max option is also automatically activated on additional SIM cards linked to the subscription, e.g., extra SIM surf & talk plus.
Compatibility with other Sunrise Business options	Compatible with all other Sunrise options for the corresponding mobile subscriptions, with the following exceptions: • Cannot be combined with the existing 5G option (NSA). If this is already active, it will be automatically deactivated when the Business 5G SA max option is activated, provided the subscription is compatible with the Business 5G SA option. In this case, the 5G option (NSA) will be charged pro rata until deactivation. • VPN: The Business 5G SA option is only compatible with the RCA VPN option (APN: business.vpn). It is not compatible with older VPN options (e.g., corporate.apn, remote.apn); these must first be migrated to RCA VPN.
Abroad	The benefits of the Business 5G SA max option only function in Switzerland on the Sunrise mobile network.

	Usage
Activation options	The option can be activated as follows: • In the SBP self-service portal or My Sunrise • By SMS to 5522 with the text GO5GSA • Or call your account manager.
Activation	The option is activated immediately after registration. Confirmation is sent by SMS.
Term	The minimum term is one month.
Renewal	Once the minimum term expires, the option is automatically renewed for a further month at a time (renewal) unless it has been cancelled in advance.
Cancellation	The option can be cancelled at any time and is deactivated at the end of the minimum or renewal period. You may cancel the option yourself via the SBP self-service Portal or My Sunrise, or call your account manager. The option can be used until midnight on the last day of the minimum or renewal period. The option is automatically cancelled if the underlying subscription is cancelled or if you switch to a subscription that does not support the option.
Billing	The option fee is billed after activation. The option fee is billed automatically every month until revoked (cancelled).

	Miscellaneous
Subscription change	If you switch to a Business Mobile subscription that does not support the Business 5G SA max option, the option is automatically deactivated. Otherwise, it is transferred to the new subscription.
Support	• General questions: Please contact your personal account manager or call 0800 555 554. • Technical telephone support on 0800 550 020
Contract components	• Individual contract (if available) • Special Terms and Conditions for mobile telecommunications services (if available) • General Terms and Conditions for Business Customers
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