

Business TV Public Option for SME SecureConnect

TV designed for use in businesses, retail stores, restaurants, guest rooms and other public locations.

- 280+ linear TV channels
- Up to six personal profiles
- Includes Sunrise TV App to watch TV shows anywhere you want – on your smartphone, tablet, Apple TV, Fire TV, Android Smart TV or Samsung Smart TV.
- Watch up to 10 streams at the same time (five with five TV set-top boxes + five with the Sunrise TV App).

	Costs
Basic monthly fee	According to published price lists SME SECURECONNECT PRICING LIST
Activation fee	None
TV set-top box	Included. Connections: HDMI, Ethernet, power
MySports Business monthly fee (Optional)	According to published price lists SME SECURECONNECT PRICING LIST
Requirement	An option of SME SECURECONNECT service

	TV features
Live TV	280+ linear TV channels The current TV channel list can be found at: https://a.storyblok.com/f/105451/x/aad5c34f48/sunrise_b2b-channel-liste_a5_deutsch.pdf
MySports Business	This is an option for the SME SECURE CONNECT Business TV Public service. More information about MySports in: www.mysports.ch/ The current TV channel list: https://a.storyblok.com/f/105451/x/aad5c34f48/sunrise_b2b-channel-liste_a5_deutsch.pdf
Replay	Not available due to commercial-use restriction.
Cloud recordings	Not available due to commercial-use restriction.
Live pause	No
Personal profiles	Up to six personal profiles, each with its own channel lists and customized recommendations.
Favorites list	Yes – configure your personal channel order.
Recommendations	Yes – sorted according to your preferences, together with your personal profile.
Program guide	Yes

TV features	
Video on Demand	Not available due to commercial-use restriction.
Apps (Sunrise TV App)	Yes – depending on the app store on your device: e.g., Apple App Store on iPhone/Apple TV; or Google Play Store on Android TV devices, Android phones, etc.
Download (Sunrise TV App)	No
Abroad	Please note that this product is not authorized for commercial use abroad.
Multiscreen (Sunrise TV App)	The Sunrise TV App lets you watch television independently on up to five devices at the same time (smartphone, tablet, Apple TV, Fire TV, Android Smart TV or Samsung Smart TV) using your home Wi-Fi or on the go using the mobile network.
Chromecast (Sunrise TV App)	Yes (mobile devices)

Permitted use, taxes and license fees	
Permitted use	This product authorizes the display of TV broadcasts in business premises, including retail stores, shop windows, restaurants, hotels, lounges, workrooms, meeting rooms, waiting rooms, guest rooms, patient rooms, schools, fairs, exhibitions, youth meeting rooms and all other places open to the public or employees of a company. For legal reasons, it isn't possible with this product to upgrade to additional channels, subscriptions with streaming providers or the «Recording» and «Replay TV» features.
Taxes and license fees	The use of this product is subject to the following taxes and license fees that must be paid by the customer. • <i>SUISA license for public television broadcasts</i> The customer must register with SUIISA and pay license fees to SUIISA in order to distribute copyrighted content. More information: https://www.suisa.ch/3a • <i>General TV and radio reception fee (if applicable)</i> The customer must register with Serafe and pay the general TV and radio reception fee to Serafe, but only if the customer's annual sales exceed CHF 500,000. More information: https://www.estv.admin.ch/estv/de/home/bundesabgaben/abgabe-radio-tv.html • <i>SUISA license for public viewing (if applicable)</i> This license only applies if the customer is using a TV screen with a size of more than three meters and only for scheduled broadcasts (e.g., sports events). The customer must register with SUIISA and pay a license fee to SUIISA. More information: https://www.suisa.ch/en/Kunden/Weitere-Tarife/Public-Viewing.html

Contract duration	
Minimum duration	Same as the main bundle (SME SECURECONNECT M, L or XL), when the option is sold together with the main bundle.

Cancellation Notice	Unless otherwise agreed in a contract, contracts for telecommunications services without a minimum term may be terminated at the end of any month, subject to a notice period of three (3) months. In the case of contracts with a minimum term, a contract for telecommunications services may be terminated no earlier than at the end of the minimum term, subject to a notice period of three (3) months. Unless terminated, the contract shall be automatically renewed for an additional year in each case. The renewed contract may then be terminated at the end of any contractual year, subject to a notice period of three (3) months.
Form of Notice	Mobile, internet, landline and TV subscriptions must be cancelled either by telephone (0800 144 244, free of charge within Switzerland) or by Sunrise Chat. Written notices of termination shall not be valid unless the contract with the Customer permits this form of termination. Written cancellations are still accepted in the case of cancellations with phone number porting, provided such written cancellation is submitted by the new provider in electronic form on behalf of the Customer within the context of the porting process.
Early cancellation	If a minimum term has been agreed, termination is possible at the earliest at the end of this term. Termination before the end of the minimum term or outside the ordinary notice periods by the Customer shall only be possible subject to costs.
Subscription migration	Switching from an older TV product to a new TV product will reset the minimum contract period.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. For a cancellation that takes effect during an ongoing billing month, the basic fee will be charged on a pro-rata basis.
Channel list subject to modifications	The channel list is dynamic and may change during the contract duration due to legal regulations or individual agreements with the broadcast companies for particular channels.

Miscellaneous	
Devices supported for Sunrise TV App	– Apple TV: tvOS 13.0 and higher – Android TV: Android TV version 5.0 and higher – Fire TV: Fire tvOS 5.0 and higher – iPhone (iOS) / iPad (iPadOS): Version 12.1 and higher – Android Phone/tablet: Android – 6.0 and higher – WEB: MS Edge 95+ / Safari 14+ / Google Chrome 95+ / Mozilla Firefox 93+ – Samsung Tizen OS 5.0 and higher The Sunrise TV App can be downloaded free of charge from the appropriate app store.
Additional TV set-top boxes	Up to four additional TV set-top boxes. According to published price lists SME SECURECONNECT PRICING LIST
Concurrent streams	Live TV: One stream per TV set-top box (up to a maximum of five set-top boxes) plus up to five concurrent streams with Sunrise TV App. Total: Up to 10 concurrent streams. MySports Business: One stream per TV set-top box (up to a maximum of five set-top boxes) plus up to three concurrent streams with Sunrise TV App. Total: Up to eight concurrent streams.
Technical support	Free technical phone support at 0800 111 777 (Monday to Friday, 8:00 – 22:00; Saturday to Sunday, 10:00 – 19:00)

Components of the contract	• General Terms and Conditions • Customer contract See Legal matters Sunrise Business
Last updated	01.07.2024