

OVERVIEW OF SERVICE FEES (B2B)

Applicable pursuant to Clauses 6 & 8 of the B2B General Terms & Conditions.

Fee	Amount (CHF)	Explanation
Friendly payment reminder	0.–	Free of charge and sent by e-mail.
Dunning letter I	40.–	Charged if the customer fails to settle the outstanding amount after the initial free reminder.
Dunning letter II	40.–	Administrative fee for issuing the second formal dunning letter after continued non-payment.
Dunning letter III	40.–	Administrative fee for issuing the third formal dunning letter after continued non-payment.
Unblocking fee	90.–	Fee for processing unblocking due to incoming payment after blocking.