

Sunrise Easy Internet Air (& TV optional)

The flexible internet product with ultra-simple plug & play installation for fast surfing and smooth streaming on the 5G SA network. (optionally with TV)

	Costs
Basic fee per month (excl. discounts)	According to the published price list
Fixed-line connection fee	Included – for details on the included Up Phone M fixed-line product, please refer to the separate factsheet.
Activation fee	CHF 99.90
Wi-Fi modem	Included (on loan)
Discounts and benefits	Surf Protect home is included free of charge and offers protection when surfing via the fixed network and WLAN.

Internet services	Connection
Network	Sunrise Mobile Network
Data volume	Unlimited
Download speed	Up to 2 Gbit/s depending on location
Upload speed	Up to 2 Gbit/s depending on location
IP address	Usually dynamic.
Individual speed	The transmission speeds indicated are best-effort values and cannot be guaranteed. The actual internet speed depends on individual factors within the sphere of influence of the customer or of third parties, e.g. the capacity of the end device, the type of connection in the building, structural conditions, the distance to the nearest telephone exchange, the quality of the lines or other factors, and may be slower than the maximum internet speed indicated. Cumulative use of several end devices at the same time (e.g. TV, smartphone and laptop) reduces the bandwidth available per device.

	TV functions (optional)
Live TV	280+ TV channels. The current TV channel list is available at sunrise.ch/senderliste
Radio stations	The current list of radio stations is available at sunrise.ch/senderliste
Replay	7-day Replay on all channels in the Basic Line Up, with fast forward/rewind and Replay advertising. The current channel list is available at sunrise.ch/senderliste
Cloud recordings	Up to 2000 hours of recordings, incl. parallel recordings, series recordings and recordings from Replay
Live Pause	Yes
User profiles	Up to six individual user profiles with their own recordings and channel lists as well as personal recommendations
Favourites list	Yes – create your personal channel order

	TV functions (optional)
Voice control	Yes – use your voice to find your favourite programme
Recommendations	Yes – sorted according to your preferences via your user profile
Programme guide	Yes
Video on Demand	Yes
Sunrise TV App	Multiscreen function Simple and intuitive, with the same user interface and operation as on the Sunrise TV Box: watch TV on up to five additional devices simultaneously and with a maximum of three parallel streams (smartphone and tablet, iOS/Android, Apple TV, Android TV, Fire TV) via WiFi at home or on the go via the mobile network. Push-to-TV function With the Push-to-TV function, the mobile phone or tablet can be used as a remote control and programmes from the programme guide on the mobile device can be transferred directly to the TV. Watching abroad Replay and recordings can also be watched abroad. Due to compliance with transmission and broadcasting rights, only the more than 280 channels from the Sunrise TV basic offer can be used abroad with the Sunrise TV App. Please note that video streaming causes high data consumption, which can lead to high roaming costs. Supported devices: • Apple TV: from tvOS 13.0 • Android TV: from Android TV version 5.0 • Fire TV: Fire tvOS 5.0 or higher • iPhone (iOS) / iPad (iPadOS): from version 12.1 • Android phone/tablet: from Android 6.0 • WEB: MS Edge 95+ / Safari 14+ / Google Chrome 95+ / Mozilla Firefox 93+ The Sunrise TV App can be downloaded free of charge from the respective app store.
Usage for commercial purposes	The commercial broadcasting of television and radio programs using Sunrise TV, e.g., in public spaces, restaurants, hotels, businesses, shop windows, etc., requires a license from a Swiss copyright fee collection agency, depending on how the programs are used. The customer is solely responsible for registering and obtaining the appropriate rights from the fee collection agency. Due to licensing restrictions, the commercial use of Replay TV, recordings and the Live Pause feature is prohibited.

	Contract term
Minimum contract term	12 months

	Contract term
Termination	Unless otherwise agreed in a contract, contracts for telecommunications services without a minimum term may be terminated at the end of any month, subject to a notice period of three (3) months. In the case of contracts with a minimum term, a contract for telecommunications services may be terminated no earlier than at the end of the minimum term, subject to a notice period of three (3) months. Unless terminated, the contract shall be automatically renewed for an additional year in each case. The renewed contract may then be terminated at the end of any contractual year, subject to a notice period of three (3) months.
Termination contact	Mobile, internet, landline and TV subscriptions must be cancelled either by telephone (0800 144 244, free of charge within Switzerland) or by Sunrise Chat. Written notices of termination shall not be valid unless the contract with the Customer permits this form of termination. Written cancellations are still accepted in the case of cancellations with phone number porting, provided such written cancellation is submitted by the new provider in electronic form on behalf of the Customer within the context of the porting process.
Early termination	In the event of termination before the minimum contract term expires, the monthly basic fees for the TV subscription must be paid until the end of the minimum contract term.
Subscription migration	Easy Internet is available exclusively to new customers via selected channels. A switch from Easy Internet to Business Up ConnectTV or Business Up Connect is possible at any time. Existing Business Up Connect or Business Up ConnectTV customers, however, do not have the option of switching to Easy Internet.
Invoicing	The basic fee is invoiced after activation. The basic fee is charged automatically on a monthly basis until revoked. In the event of termination during a current billing month, the basic fee is charged pro rata.

	Other
Fixed-line telephony	The internet subscription is a prerequisite for using Sunrise fixed-line telephony services. The conditions can be found in the respective factsheets for Up Phone M or Up Phone L.
Surf Protect home	Surf Protect home is included free of charge in the Easy Internet (& TV) price plan and offers protection when surfing via the fixed network and WLAN. The option protects all devices connected to the internet via your modem. Surf Protect home checks whether websites accessed from a device connected via fixed-line internet pose a threat and thus prevents the transmission of malware.
Service fees	See price list for service fees
Technical support	Free technical support at any time on our website: https://www.sunrise.ch/business/en/contact-us or on 0800 111 777 (Mon - Fri 8.00 - 22.00, Sat - Sun 10.00 - 19.00)
Contract components	General Terms and Conditions. See Legal matters Sunrise Business Customer contract
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