

Work Smart Voice

Business voice direct cloud connect

All prices in CHF, incl. VAT.

Price per user ^{*1}	One-time costs	Monthly costs
Sunrise Business Portal		
Access to user management (phone numbers / flat rates) ^{*2 *3}	-	incl.
Basic monthly fee / flat rates^{*2 *3}		
Business voice Pay as you go (PAYG): Billing per minute in accordance with the Business voice fixnet price list	-	1.00
Business voice M ^{*4}	-	8.00
Business voice L ^{*5}	-	12.00
Business voice XL ^{*6}	-	22.00
Business voice XXL ^{*7}	-	30.00

Business flat rates include unlimited calls to the country's landline & mobile networks. Calls to special numbers (e.g. 084x, 090x, 18xx in Switzerland) and value added services are excluded. Business flat rates are intended exclusively for standard use by business customers. Call centers and other forms of mass communication (e.g. machine to machine (M2M)) are excluded from use.

^{*1} **One user corresponds to one phone number on the Business voice direct cloud connect SIP trunk.** A basic monthly fee / flat rate must be selected for every user / every phone number. If no selection is made, CHF 1.– per user / phone number with variable billing per minute (pay as you go) will be activated.

^{*2} **Phone number / flat rate changes for the user in the SBP will take effect on the 1st of the following calendar month.** As a general rule, an Internet connection is required to use Work Smart Voice / Business voice direct cloud connect. This is not included in the basic monthly fee. When using these products with Business Mobile, the applicable roaming regulations must be observed.

^{*3} Users are managed in the Sunrise Business Portal (SBP) and PAYG and flat rate tariffs are selected individually per user (phone number). **When Work Smart Voice is activated for the first time, the most frequently requested Business voice option is always set for all phone numbers. If the same number of options of different types is required, the less expensive option is activated. In the Sunrise Business Portal, the customer himself allocates the desired Business voice options to all phone numbers after activation.**

^{*4} Free calls to Switzerland

^{*5} Free calls to Switzerland and Europe (43 countries: Region 1 excl. Canada, Gibraltar, Puerto Rico and United States)

^{*6} Free calls to Switzerland, Europe, region 1 and zone A (95 countries)

^{*7} Free calls to Switzerland, Europe, region 1, zone A and all other regions and zones (200+ countries)

Region 1:

Åland Islands, Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faeroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen, Sweden, Turkey, United Kingdom, United States, Vatican City

Zone A:

Albania, Argentina, Australia, Bosnia-Herzegovina, Brazil, Cambodia, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, El Salvador, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Macau, Malaysia, Mexico, Moldova, Montenegro, Morocco, Myanmar, Nicaragua, North Macedonia, Palestine, Panama, Peru, Philippines, Qatar, Russia, Serbia, Singapore, South Africa, South Korea, Sri Lanka, Thailand, Ukraine, United Arab Emirates,

All countries except Switzerland, region 1 and zone A: (Overseas territories are excluded)

Afghanistan, Algeria, American Samoa, Angola, Anguilla, Antigua and Barbuda, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, Botswana, British Indian Ocean Territory, Brunei, Burkina Faso, Burundi, Cameroon, Cape Verde Islands, Cayman Islands, Central African Republic, Chad, Chile, Christmas Island, Cocos Islands, Comoros, Congo, Brazzaville, Congo, Democratic Republic, Cook Islands, Cuba, Curaçao, Diego Garcia, Djibouti, Dominica, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, French Guiana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guadeloupe, Guam, Guinea, Guinea-Bissau, Guyana, Haiti, Heard Island and McDonald Islands, Iran, Iraq, Ivory Coast, Jamaica, Kiribati

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Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mongolia, Montserrat, Mozambique, Namibia, Nauru, Nepal, New Caledonia, New Zealand, Niger, Nigeria, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Oman, Pakistan, Palau, Papua New Guinea, Paraguay, Pitcairn Islands, Réunion, Rwanda, Saba, Saint Barthélemy, Saint Helena, Ascension and Tristan da Cunha, Saint Kitts and Nevis, Saint Martin, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Saudi Arabia, Senegal, Seychelles, Ship and airplane, Sierra Leone, Sint Eustatius, Sint Maarten, Solomon Islands, Somalia, South Georgia and the South Sandwich Islands, South Sudan, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, Syria, Taiwan, Tajikistan, Tanzania, Togo, Tokelau, Tonga, Trinidad and Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, Tuvalu, Uganda, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Virgin Islands (GB), Wallis and Futuna, Yemen, Zambia, Zimbabwe

Extension numbers / options		One-time costs		Monthly costs	
Number blocks ^{*8}					
DDI 10	10 phone numbers	20.00	-		
DDI 100	100 phone numbers	70.00	-		
DDI 1000	1000 phone numbers	330.00	330.00		
DDI 10000	10000 phone numbers	1600.00	1600.00		
058 DDI 10	10 phone numbers	20.00	8.00		
058 DDI 100	100 phone numbers	70.00	70.00		
058 DDI 1000	1000 phone numbers	330.00	250.00		
058 DDI 10000	10000 phone numbers	1600.00	800.00		
Single number	1 phone numbers	20.00	-		
Reservation DDI (058) 10	10 phone numbers	20.00	6.00		
Reservation DDI (058) 100	100 phone numbers	20.00	10.00		
Reservation DDI (058) 1000	1000 phone numbers	20.00	40.00		
Reservation DDI (058) 10000	10000 phone numbers	20.00	330.00		
Reservation Single number	1 phone numbers	20.00	-		
Express installation ^{*9}		1300.00	./.		

^{*8} A basic monthly fee / flat rate (price per user) must be selected for every phone number. Additional monthly costs will be incurred for number blocks >100 extension lines.

^{*9} Installation within 15 working days (including porting)

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Onboarding packages	Selfinstaller	IT Partner	Package S	Package M	Package L	Package XL	Individual ^{*10}
	108.00	1077.00	1293.00	2154.00	5385.00	8293.00	from 3231.00
Installation							
Self installation	✓	-	-	-	-	-	-
Connection of Microsoft Teams to the Sunrise SIP Trunk with admin rights	-	✓	✓	✓	✓	✓	✓
Connection of Microsoft Teams to the Sunrise SIP Trunk without admin rights	-	✓	-	-	✓	✓	✓
Kick Off Call 30min (admin)	-	✓	✓	✓	✓	✓	✓
Training							
Basic training admin (1h) max. 2 pers.	-	-	✓	✓	✓	✓	✓
Configuration							
Phone number assignment (max. number of users)	-	-	10	20	50	100	individual
Moving your Microsoft 365 licenses to Sunrise	-	-	✓	✓	✓	✓	✓
Call Queue or Auto Attendant configuration	-	-	-	3	3	3	from 3
Setup Microsoft 365 Tenant	-	-	-	✓	✓	✓	individual
Configuration of user profiles (Microsoft 365 Tenant)	-	-	-	-	✓	✓	individual
Remote GoLive support (1day)	-	-	-	-	✓	✓	individual
On-site GoLive support (1day)	-	-	-	-	-	✓	individual
Additional hourly quota							
Additional hour quota for onboarding	-	2h	2h	4h	8h	12h	from 4h
Options							
Additional user (price per user)	-	-	21.55	21.55	21.55	21.55	21.55

^{*10} Unless otherwise stated, all services are provided remotely. Sunrise is happy to perform the services at a location of the customer. The travel time required for this will be charged additionally to the customer.

Add on	One-time costs	Monthly costs
Analogue Ports ^{*11}	100.00	17.00

^{*10} For complex environments and rollouts. Our presales will be happy to advise you and provide you with an appropriate offer.

^{*11} Analogue telephone adapter for connecting e.g. door opener.

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