

## Business Ready Safety

An enterprise security solution for your business.

- Cisco Umbrella Easy Protect
- 24/7 business support
- Consultancy advice for your business with an infrastructure check light

### Option for Up Internet subscriptions

	Price
Base monthly fee (without discounts)	According to published price lists
Activation fee	Free of charge

	Features
Cisco Umbrella Easy Protect	<p>Cisco Umbrella Easy Protect is included free of charge.</p> <p>Protection for all devices connected to the office LAN/WLAN against malware, phishing and ransomware. The built-in, cloud-delivered, enterprise-class Umbrella Easy Protect service from Cisco blocks threats before they ever reach your clients' network or endpoints. By analyzing and learning from Internet activity patterns, Umbrella uncovers attackers' infrastructures that are staged for attacks and proactively blocks them.</p>
Infrastructure check	<p>When you order the Business Ready Safety option, you're entitled to an infrastructure check by one of our experts and we'll work together to assess your current infrastructure and set goals for a solution tailored to your needs. After you've ordered the Business Ready Safety option, you'll receive an e-mail with a link to register for an infrastructure check. You're eligible for one infrastructure check per Business Ready Safety order.</p>

	Usage
Available for	Customers within the Up Internet portfolio.
Activation	<p>The option will be activated the day after registration is completed and can be purchased via the following channels:</p> <ul style="list-style-type: none"> <li>• Web page: <a href="https://sunrise.ch/en">sunrise.ch/en</a></li> <li>• Self-help : <a href="https://sunrise.ch/en/mysunrise">sunrise.ch/en/mysunrise</a></li> <li>• Sunrise shop</li> <li>• Call Center: 0800 707 700</li> <li>• Your personal customer advisor</li> </ul>
Configuration	<ul style="list-style-type: none"> <li>• No configuration necessary for end devices</li> </ul>

Remote access	Port forwarding – configuration in the modem
Minimum duration	24 months
Cancellation	See <a href="#">Legal matters   Sunrise Business</a>
How to cancel	<p>Cancellation of the subscription must be made by phone. See details on <a href="https://www.sunrise.ch/business/en/legal/cancellation">https://www.sunrise.ch/business/en/legal/cancellation</a>. Cancellations by postal letter or e-mail are not valid.</p> <p><b>Cancellation by phone:</b>  Monday to Friday 08:00 - 17:00.  From within Switzerland: 0800 144 244 (free of charge)  From abroad: +41 (0)800 144 244</p> <ul style="list-style-type: none"> <li>• Or through your personal customer advisor</li> </ul>
Billing	The base fee is billed after activation. The base fee is automatically billed on a monthly basis until the option is canceled. For a cancellation that takes effect during an ongoing billing month, the base fee will be charged.
Time zone	Activation, deactivation and duration of usage are always based on the Swiss time zone. Please pay attention to time-zone differences.

### Notes and special applications

Number of options	A maximum of one «Business Ready Safety» option can be activated per Internet subscription.
Incompatibility	Business Ready Safety option is not compatible with Surf Protect Home security service..
Abbreviations	<p>Port forwarding: This is the forwarding of a connection that comes in over the Internet on a particular port via the modem to another computer via the LAN.</p> <p>Bridge mode: The modem works transparently and passes a public IP address to a router or firewall behind it.</p>

### General

Technical support	Free technical phone support at 0800 111 777
Components of the contract	<ul style="list-style-type: none"> <li>• General Terms and Conditions</li> <li>• Customer contract_</li> </ul>

	See <a href="#">Legal matters   Sunrise Business</a>
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