

Up Phone (L)

Sunrise landline calling subscription with no landline connection fee for unlimited calls to all Swiss landline and mobile networks.

Landline calling

	Costs
Basic monthly fee (without discount)	Included by default with the Sunrise Up Internet Business Plus subscription
Landline connection fee	Included
Activation fee	None
Requirement	You must have a Sunrise Up Internet Business Plus subscription for this service.
	Calling in Switzerland
Calls to landlines	Unlimited Calls to special numbers (e.g., 084x, 090x, 18xx) and value-added services are not included.
Calls to mobile networks (all providers in Switzerland)	Unlimited Calls to special numbers (e.g., 084x, 090x, 18xx) and value-added services are not included.
Incoming calls	for free
Connection setup fee	None
Special and short numbers	You can find the price list at https://www.sunrise.ch/en/residential/help/rechnung-und-zahlung/spezial--und-kurznummern.html
Blocking value-added service numbers	Chargeable value-added numbers (090x numbers) can be blocked on request.
Toll-free numbers	0800: Calls to these numbers are free 084x (0840, 0842, 0844, 0848) Same rate for shared cost numbers, regardless of the location in Switzerland from which the phone call is made, at most 7.5 centimes per minute (plus VAT, maximum cost for a domestic connection to a landline network).
Call forwarding	To the Sunrise mailbox free of charge. In other instances, the amount will be charged that would be due if the forwarding number would be called from one's own connection.
Listening to voice messages	Free
Saving	8 days Sunrise mailbox, 15 days Sunrise mailbox pro

	Calling in Switzerland
voice messages	
Phone number suppression	Possible
	Calling to foreign countries (international)
Calls to (Europe, US and Canada)	The calls to these countries are included in the tariff without an extra price for the customer.
Calls to foreign landlines	Country group 2: CHF 0.40/min. Country group 3: CHF 0.65/min. Country group 4: CHF 0.70/min. Country group 5: CHF 1.20/min. Country group 6: CHF 1.35/min.
Calls to foreign mobile networks	Country group 2: CHF 0.80/min. Country group 3: CHF 0.85/min. Country group 4: CHF 0.90/min. Country group 5: CHF 1.20/min. Country group 6: CHF 1.35/min.
Countries (Europe, US and Canada)	Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, the Netherlands, Norway, Poland, Portugal (incl. Madeira, the Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. the Canary Islands, the Balearic Islands), Sweden, Switzerland, Turkey, the United Kingdom UK (incl. Guernsey, Isle of Man, Jersey), the United States US (incl. Alaska, Hawaii, Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded.
Country group 2	Australia, Israel, New Zealand
Country group 3	Albania, Belarus, Bosnia-Herzegovina, Hong Kong, Japan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Singapore, Turkey, Ukraine
Country group 4	Algeria, Argentina, Brazil, Chile, China, Dominican Republic, East Timor, Egypt, Indonesia, Libya, Malaysia, Mexico, Morocco, Philippines, Puerto Rico, South Africa, South Korea, Taiwan, Thailand, Tunisia, Virgin Islands (USA),
Country group 5	Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belize, Benin, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cameroon, Central African Republic, Columbia, Congo (Brazzaville), Congo (Democratic Republic), Costa Rica, Djibouti, Ecuador, El Salvador, Equatorial Guinea, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guatemala, Guinea, Honduras, India, Iran, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lebanon, Lesotho, Liberia, Martinique, Mauritania, Mongolia, Mozambique, Nepal, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Papua New Guinea, Paraguay, Peru, Qatar, Rwanda, Saint Barthélemy, Saint Martin, Saudi Arabia, Sierra Leone, Sri Lanka, Syria, Tajikistan, Tanzania, Trinidad and Tobago, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Zambia, Zimbabwe

	Calling to foreign countries (international)
Country group 6	Afghanistan, American Samoa, Anguilla, Antarctica, Antigua (Barbuda), Aruba, Ascension Island, Bahamas, Barbados, Cambodia, Cape Verde Islands, Caribbean, Cayman Islands, Chad, Christmas Island, Comoros, Cook Islands, Cuba, Diego Garcia, Dominica, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, Guam, Guayana, Guinea-Bissau, Haiti, Iraq, Ivory Coast, Kiribati, Laos, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Mauritius, Mayotte, Micronesia, Montserrat, Myanmar, Namibia, Nauru, Netherlands Antilles, New Caledonia, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Panama, Réunion, Saint Kitts and Nevis, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Solomon Islands, Somalia, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, The Bermudas, Togo, Tokelau, Tonga, Turks and Caicos Islands, Tuvalu, Vanuatu, Vietnam, Virgin Islands (GB), Yemen
Connection setup fee	The connection fee for calls made to foreign landline and mobile networks amounts to half of the per minute price of the country being called.
Call billing increments	Per second
Special and short numbers	<p>Connections to special numbers, short numbers and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate.</p> <p>Note: Calls from Switzerland to specific value-added services or special numbers abroad can be blocked.</p>
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to participants through a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see roaming price list).
Calls to participants with a satellite number	Calls made from Switzerland to a satellite number (e.g., with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.– depending on the satellite network used.
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the usual standard rate for outgoing phone calls made to foreign numbers.
	Contract duration
Minimum duration	None
Cancellation	The subscription will be canceled when the Up Internet Business Plus subscription is canceled.
Switching subscriptions	To switch between Sunrise Up Phone subscriptions is necessary to switch the Up Internet subscription.
Billing	There is no basic fee for this subscription, as it is included by default in Sunrise Up Internet Business Plus.
	Miscellaneous

	Miscellaneous				
Phone number porting	<p>You can keep your old phone number when you switch to Sunrise, even if you will be switching to an area with a different area code (e.g., from 031 to 044). When this occurs, your area code will no longer be associated with the area you live in.</p> <p>If the old phone number is not ported and a new phone number is activated, the old phone number will remain blocked for six months. After that, it will be given to someone else.</p> <p>Sunrise will take care of the formalities associated with porting.</p>				
Alarm	Sunrise Up Phone is not meant to be used with security systems with analog dial devices (e.g., alarms). For more information, please contact our support department.				
Telephone hardware	Not included. The device must be connected to the Sunrise Modem and be compatible with the Sunrise landline infrastructure.				
Emergency calls	As a rule, emergency calls can only be guaranteed for the installation address specified in the contract.				
Available options	<table> <tr> <td>Mycountry flat Option</td><td>Flat-rate calls to the country of your choice</td></tr> <tr> <td>Global option</td><td>Lower per-minute rates to many countries</td></tr> </table> <p>Note that this rate plan already includes international calls to EU, US & CAN</p>	Mycountry flat Option	Flat-rate calls to the country of your choice	Global option	Lower per-minute rates to many countries
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Global option	Lower per-minute rates to many countries				
Support	<p>Free technical phone support at 0800 111 555 (from abroad: +41 58 777 01 01) (24 hours, 7 days)</p>				
Components of the contract	<ul style="list-style-type: none"> • Contract for Internet, landline and TV services • Special provisions for Internet, landline and TV • Sunrise mail Terms of Use • General terms and conditions 				
Version	10.05.2022				