

Cyber-Risk Discovery

This product is designed for small and medium-sized companies seeking to understand their digital risk exposure. Sunrise provides a platform that identifies vulnerabilities in the same way that real attackers would, delivering actionable insights to address weaknesses and misconfigurations.

	Price
Yearly Recurring Fee	CHF 990.-/year, excluding VAT (payable once a year in the month of the activation date or renewal)
	Product
Product Name	Cyber-Risk Discovery
Product Description	<p>The purpose of the product and the services provided together with the product («Product», «Services») is to discover vulnerabilities, weaknesses and misconfigurations of the infrastructure operated, managed, owned by or lawfully entrusted to the Customer, and to offer general remediation guidelines for the discovered issues.</p> <p>The Product provides a platform offering a snapshot of the Customer's external digital risk exposure, with actionable insights. Customers will have access to the platform for one year, starting from the Product's activation date. All the details about the Product and Services are available on the Product webpage and a more detailed description of the Product and Services as well as detailed terms of use can be found in the Terms of Service (the «Terms of Service»), which form an integral part of this Contract in the applicable version and can be accessed and viewed in the currently applicable version at the following link: https://sunrise.ch/b2b/cyber-risk-discovery</p> <p>Sunrise shall be entitled to replace the Services with other services that offer comparable functionality at any time, provided this does not have a materially adverse effect on the functionality or use of the Services.</p>
Features	<ul style="list-style-type: none"> ○ Attack surface management: discovery and classification of externally visible IT assets including cloud, new or legacy systems; ○ Dark web and threat intelligence: monitoring of brand mentions, credential leaks, and indicators of criminal activity across the surface, and dark web; ○ Cloud and network security: overview of exposed cloud services, networks, and SaaS/PaaS/IaaS environments to highlight potential risks; ○ Asset tracking and reports: easy-to-use dashboards and reports with prioritised risks and clear remediation steps designed for non-specialist IT teams; ○ Support and remediation steps: clear guidance on remediation steps and 24/7 support to help customers interpret and act on findings; answers will be provided within a maximum of 1.5 business days; ○ One reassessment included: credit to run again the surface scanning, to track the remediation progress and surface newly emerging exposures, with updated prioritisation.
Contractual Parties and Technology Partner	<p>Sunrise is the Customer's sole contractual partner. However, Sunrise may deliver Products and Services through one or more technology partners («Technology Partners») acting as auxiliaries. Technology Partners do not, as a rule, become parties to this Contract with the Customer.</p> <p>All pre-existing or newly created intellectual property rights (copyrights, patent rights, trademark rights, etc.) relating to Sunrise's Products and Services shall remain exclusively with Sunrise and/or the Technology Partner. Sunrise is also entitled, at its own discretion and in its own decision, to replace technology partners during the term of this Contract and to have the Products and Services provided by itself or by another technology partner.</p>

Product Limitations	<p>Products and Services are provided in a good and professional manner and in accordance with this Contract. Due to the non-intrusive nature of the process, the Product and Services may not detect certain assets, vulnerabilities, misconfigurations, weaknesses or data leaks. Monitoring of the Customer's third parties (e.g., suppliers, subsidiaries or parental holding companies) and personal email addresses of employees and representatives is excluded from the scope of monitoring. If a Customer has several brands or trademarks, each will require a separate Contract for comprehensive monitoring. The detailed description of the Product and Services as well as the Scope and Limitations provided under this Contract are stated in the Terms of Service, which form an integral part of this Contract in their currently valid version and can be accessed and viewed at any time at the following link: https://sunrise.ch/b2b/cyber-risk-discovery</p>
Usage	
Available for	<p>This is a standalone Product that is available for business customers. However, the Product is ideal for small and medium-sized enterprises with up to 250 employees, as the Product covers up to a total of 1,000 assets (servers, databases, accounts, cloud resources, apps) and incidents (data leaks such as stolen credentials, compromised data, malware) per Customer.</p>
Requirements	<p>An active Internet connection is required to use Products and Services, which will work with any Internet connection, regardless of the Internet service provider.</p>
Activation	<p>For activating the Product, the Customer will receive a welcome email containing the link to access the platform and set the password. Once this step is done, the Customer will be able to log in to the platform and view the results of the analysis. The Product is activated once the Customer receives the welcome email («Activation Date»).</p> <p>The Product can be purchased via the following three channels:</p> <ul style="list-style-type: none"> • sunrise.ch (eShop) • Sunrise shops • Calling the Sunrise Sales Hotline on +41 800 555 552
Minimum Term	12 months
Renewal, Cancellation Notice Period	<p>The Contract can be terminated no earlier than at the end of the Minimum Term, subject to a notice period of three (3) months. Unless terminated to the end of the Minimum Term, the Contract shall be renewed automatically for an additional year (12 months) in each case («Renewal»). The renewed contract may then be terminated at the end of any contractual year, subject to a notice period of three (3) months.</p>
Form of Cancellation	<p>The Contract must be cancelled either by phone or via the Sunrise Live Chat. Customers with a dedicated account manager may also cancel their contract by contacting this person. More details are available in the General Terms and Conditions for Business Customers of Sunrise LLC (which form an integral part of this Contract). Cancellations via letter or email will not be considered valid.</p> <p>Cancellation by phone</p> <ul style="list-style-type: none"> • From Switzerland: 0800 100 600 (free of charge within Switzerland) • From abroad: +41 58 777 01 01 • Your dedicated salesperson's number <p>Cancellation via Sunrise Chat is available at sunrise.ch/cancellation.</p>
Extraordinary Termination Right	<p>In addition to the extraordinary termination rights granted to Sunrise in the General Terms and Conditions for Business Customers, Sunrise has the right to terminate the Contract without observing notice periods if there are indications that the Customer is excessively using, abusing or misusing Products and Services, or in case of any other unusual or suspicious behaviour. In this case, Sunrise can terminate this Contract after three (3) prior warning notices to the Customer. No compensation or reimbursement will be provided in such cases.</p>

General	
Support	<p>German French Italian English</p> <p>Level 1 support is provided by Sunrise.</p> <p>Level 2 support (technical support) is provided by our Technology Partner, but Sunrise is the sole communication channel for the Customer, which is why the coordination with the Technology Partner is managed by Sunrise.</p> <p>In addition, 24/7 support is available within the platform.</p> <p>Neither Sunrise nor the Technology Partner guarantee the resolution of a problem in any support case or any specific reaction time.</p>
Contract Structure, Appendices and Applicable Provisions	<p>This Product Description/fact sheet together with a signed order from the Customer (Signed Order Form or Individual Contract) and together with the following appendices and applicable provisions form together the «Contract» with the Customer.</p> <p>The appendices in their current version form an integral part of the Contract (available at https://sunrise.ch/b2b/cyber-risk-discovery) and shall be applied in the agreed order in the event of any contradictions. A management Summary sent at the same time is not part of the Contract.</p> <p>By signing this Contract, the Customer accepts both this Contract and all appendices and applicable provisions and confirms to have read and understood them.</p> <p>Appendices and applicable terms:</p> <ul style="list-style-type: none"> • Signed Order Form or Individual Contract for Cyber-Risk Discovery • Fact sheet Cyber-Risk Discovery • Terms of Service of Cyber-Risk Discovery • General Terms and Conditions for Business Customers of Sunrise LLC
Warranty	<p>Except as expressly warranted in the Terms of Service, Sunrise specifically disclaims and excludes all product and service warranties, whether statutory, express or implied, including but not limited to implied warranties of title, non-infringement, merchantability, quality or fitness for a particular purpose.</p>
Limitation of Liability, Force Majeure	<p>Sunrise does not assume any liability arising from the use of the Product. In addition, the respective provisions of the Terms of Service and the General Terms and Conditions for Business Customers apply.</p> <p>Sunrise won't be liable to the Customer for any failure of performance under this Contract due to a force majeure event such as war and military conflicts, strikes, lockouts, fires, floods, riots or terrorist acts, any legal interference, or any other unforeseeable cause beyond the reasonable control of Sunrise. In addition, the Terms of Service and the General Terms and Conditions for Business Customers apply.</p>
Data Sharing and Storage	<p>All data shall be stored in Switzerland.</p> <p>For the purpose of the operational handling of the Products and Services, the following Customer data: (i) Customer name, (ii) Customer website, (iii) Customer email address and (iv) Customer contact details will be shared with the Technology Partner (ImmuniWeb SA). For security reasons, the outcome of the Vulnerability Analysis done by our Technology Partner will be shared directly with the Customer via a secure communications channel.</p>
Price Changes	<p>Sunrise has the right to change the price by giving at least three (3) months' prior written notice to the Customer. Any change will apply only from the next Renewal and will not affect the current contractual term.</p>
Last Updated	<p>November 2025</p>