

Business Mobile Plus S

The flexible mobile subscription for Switzerland:

- unlimited intra-company calls
- Unlimited calls on Sunrise mobile
- 100 min. in other Swiss networks
- 4G+ high speed up to 3 GB/month

Mobile subscription

	Costs
Basic monthly fee (without discounts)	Depending on the customer
Activation fee (incl. SIM)	CHF 59.90

	Mobile Internet in Switzerland
Data volume	Unlimited
High speed	3 GB/month included
Data speed	After the 3 GB is reached, the speed will be reduced (256 kbit/s 128 kbit/s upload and download)
Maximum speed	5G network 100 Mbit/s (Download) und 50 Mbit/s (Upload)
Business flat speed	<p>With the Business flat speed option, you can always surf the Internet within Switzerland with the highest possible bandwidth. Whether you need continuously high data volumes and must always rely on high speed or you only temporarily have increased data requirements, e.g. in emergency situations: With Business flat speed, you can continue browsing at the best available speed, even after you have reached your subscription limit.</p> <p>You can easily activate or cancel the option via SMS:</p> <ul style="list-style-type: none"> • Activation: Text flat speed to the toll-free number 5522 • Cancellation: Text flat speed stop to the toll-free number 5522 • Cost: CHF 25.09 per month, VAT incl.
Data billing increments	In 20 KB increments. Every partially used unit will be billed as a full unit.
Note	The listed transmission speeds represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speed.

Calling in Switzerland	
Intra-company calls	<p>Unlimited.</p> <p>Calls to special numbers (084x, 090x, 18xx, etc.), short numbers and value-added services within the company are not included.</p>
Calls to Sunrise mobile phones	<p>Unlimited except calls to special numbers (084x, 090x, 18xx, etc.), short numbers and value-added services.</p>
Calls to other Swiss mobile and landline networks	<p>100 min./month included</p> <p>All other calls at CHF 0.31/min.</p> <p>Calls to special numbers (084x, 090x, 18xx, etc.), short numbers and value-added services are not included.</p>
SMS, MMS to all Swiss networks	<p>Sunrise mobile incl.</p> <p>CHF 0.10 / SMS</p> <p>CHF 0.50 / MMS</p>
Incoming calls	Free
Special and short numbers	<p>Calls to special and short numbers are charged at special rates. See www.sunrise.ch/specialnumbers.</p> <p>084x (0840, 0842, 0844, 0848): Same rate for shared cost numbers regardless of the location in Switzerland from which the phone call is made, at most 7.5 cents per minute (plus VAT, maximum cost for a domestic connection to a landline network). The final cost per call is rounded up to the nearest multiple of 10 cents.</p>
Blocking value-added service numbers	Billable value-added service numbers (090x or 0906 numbers) can be blocked on request.
VAS numbers	<ul style="list-style-type: none"> • 0800: Calls to these numbers are free • 084x (0840, 0842, 0844, 0848): shared cost numbers: Standard rate, regardless of the location in Switzerland from which the phone call is made, at most 7.5 cents per minute (plus VAT, maximum cost for a domestic connection to a landline network).
Call forwarding	To the Sunrise Mailbox free of charge. Otherwise you will be charged the connection fee that would be due if you called the forwarding number from your own phone.
Listening to voice messages	<p>Free</p> <p>If needed, the recorded message can also be sent as a voice file to an e-mail address. Activation: Send an SMS to 935 with the text: MSG2MAIL maxmuster@sunrise.ch Deactivation: Send an SMS to 935 with the text MSG2MAIL STOP.</p>
Storage Voice messages	15 days
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.

Calling in Switzerland	
Connection setup fee	None
Calling to foreign countries (international)	
International calls	The price depends on the country called. If the subscription does not have credit or the credit has been used up, international calls will be charged at the standard rate.
Standard rates	See https://sunrise.ch/b2b/international .
SMS/MMS to foreign countries	CHF 0.25 per SMS CHF 1.00 per MMS
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Special and short numbers	<p>Connections to special numbers, short numbers and value-added services abroad are not included in the standard rate and calling time credit. These connections may be charged at a higher rate.</p> <p>Depending on the country and provider, calls made to special and short numbers while traveling abroad can incur high costs. See www.sunrise.ch/vaspricelist.</p>
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even when these numbers are marked as free of charge.
Calls to subscribers through a satellite connection	Calls from Switzerland to subscribers with a mobile phone number who, for example, are on a cruise ship where the call is connected by satellite, are charged at the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see https://sunrise.ch/b2b/roamingrates).
Calls to subscribers with a satellite number	Calls from Switzerland to subscribers with a mobile phone number who, for example, are on a cruise ship where the call is connected by satellite, are charged at the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see https://sunrise.ch/b2b/roamingrates).
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the standard rate for phone calls to foreign numbers.

Calls and mobile Internet abroad (roaming)	
Roaming overview Cost protection	<ul style="list-style-type: none"> • Region 1 <ul style="list-style-type: none"> - Data roaming at the standard rate is deactivated by default. - Call roaming (call, SMS, MMS) at the standard rate is enabled by default, provided that a corresponding roaming cost limit (RCL) has been set. • Region 2-3 <ul style="list-style-type: none"> - Data roaming at the standard rate is deactivated by default. - Call roaming (call, SMS, MMS) at the standard rate is enabled by default, provided that a corresponding roaming cost limit (RCL) has been set. • All regions <ul style="list-style-type: none"> - Incoming voice messages to the Sunrise Mailbox are free worldwide. - Attractive roaming data packages.
Activation and deactivation of roaming at the standard rate	<p>Data roaming at the standard rate (accurate to the kilobyte, with rounding to the nearest 10 centimes per session) is deactivated abroad by default and can be activated in the Roaming Cockpit.</p> <p>Call roaming (call, SMS, MMS) at the standard rate is enabled by default, provided that a corresponding roaming cost limit (RCL) has been set.</p>
Roaming Cockpit	<p>The Roaming Cockpit is available via: cockpit.sunrise.ch (free access worldwide). The Cockpit offers the following features:</p> <ul style="list-style-type: none"> • Roaming settings <ul style="list-style-type: none"> - Activate or deactivate the Sunrise mailbox while abroad - Allow calls, SMS and data connections on ships and airplanes or prevent them - Activation and deactivation of roaming at the standard rate - Enabling or disabling receipt of roaming information SMS • Cost control limit for roaming (RCL) (call, SMS, MMS and data) • Information about installed data packages • Information about used data credit • Purchasing attractive roaming options (effective immediately or in advance on a specific activation date) • Roaming standard rates <p>For business customers, specific settings can be blocked by the company so the user cannot change them in the Roaming Cockpit (cost protection limits, activation/deactivation of standard rate roaming).</p>
Region 1 country list	See https://sunrise.ch/b2b/roamingrates .

Calls and mobile Internet abroad (roaming)

Roaming standard rates	<p>Mobile data use abroad is deactivated by default for cost protection purposes. Data use abroad can be activated or deactivated at any time in the Roaming Cockpit. The rates depend on the country where you are located (Regions 1-3). If the subscription does not have any credit or the credit has been used up, the following services will be charged at the standard roaming rate:</p> <ul style="list-style-type: none"> • Outgoing calls • Incoming calls • SMS/MMS • Mobile Internet and data usage <p>See https://sunrise.ch/b2b/roamingrates.</p> <p>Roaming data packages are recommended to keep costs down.</p>
Roaming hierarchy – credits and options	<p>If several roaming volume credits or roaming options are available during a stay abroad, they will be used in the following order:</p> <ul style="list-style-type: none"> • Travel data roaming options – if activated. • Travel days roaming options • Roaming credit in the mobile subscription • Travel data roaming options – if installed and not previously activated. <p>Roaming at the standard rate, billed according to used MB – if activated.</p>
Call billing increments	<p>Accurate to the second, with rounding to the next 10 centimes per call. Exception: Outgoing calls will incur costs equivalent to at least a 30 seconds call, even if they are shorter.</p>
Connection setup fee	None
Special and short numbers	<p>Calls abroad made to special numbers, short numbers or value added services which are typical in the country concerned may be charged at a higher rate. Such calls are not included in the available discretionary calling time credit.</p>
Toll-free numbers	<p>Calls made in a foreign country to a toll-free number in the same foreign country or from another country and special numbers are charged at a higher rate and are not included in the available discretionary calling time credit.</p>
Satellite roaming	<p>Roaming via satellite connections, such as on airplanes and cruise ships, is charged at higher rates.</p> <p>Only satellite connections via Call/SMS/MMS are possible. Data roaming is blocked.</p>
Call forwarding	<p>When a call is forwarded from abroad (for example, to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.</p>
Forwarding to the Sunrise mailbox	<p>Free</p> <p>Deactivate mailbox: #145# Activate mailbox: *145#</p>

Calls and mobile Internet abroad (roaming)

Listening to voice messages	Calls made to the Sunrise mailbox from abroad to listen to voice messages are charged at the standard roaming rate.
Data billing increments	Accurate to the kilobyte, with rounding to the nearest 10 centimes per session.
Roaming cost control (data, call, SMS and MMS)	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. Receipt of roaming info SMS can be enabled or disabled in the Roaming Cockpit.</p> <p>Roaming abroad is blocked by default, with the exception of regions and zones that are included in a subscription or roaming option ("inclusive roaming").</p> <p>Sunrise alert is activated by default with the monthly roaming cost limit (RCL) set by the administrator in the Sunrise Business Portal. The administrator defines in the Sunrise Business Portal, among other things, whether the roaming cost limit may be changed in the Roaming Cockpit. When 50% of the set roaming cost limit is reached, an SMS message is sent for cost control purposes. When the roaming cost limit (100%) is reached, roaming is blocked until the end of the month.</p> <p>The roaming cost limit includes the roaming costs accrued in a calendar month without the charges of roaming options or roaming data packages.</p> <p>Under certain circumstances and depending on the country in which surfing takes place, there may be a time delay between the generated roaming volume and the sending of the alert SMS or the blocking of data traffic.</p> <p>Not every roaming partner supports real-time billing for calls and SMS. Thus, the cost of calls and SMS in certain countries are made with a delay.</p> <p>See https://sunrise.ch/b2b/roamingrates.</p>

Contract duration

Activation	The subscription is activated on the day you register or on the scheduled date if the number is being ported.
Minimum duration	12 or 24 months
Cancellation	<p>The subscription can be canceled at the end of the minimum duration, with a notice period of 60 days. After expiration of the minimum contract duration, the subscription can be terminated at the end of each month subject to 60 days' prior notice.</p> <p>If this contract is canceled before the minimum contract duration is reached or without complying without the notice period, additional charges will be assessed. If the contract is cancelled before the minimum contract duration is reached, then the total recurring monthly basic charges for the remaining contract period will be due immediately. If the contract is canceled after expiration of the minimum contract duration, but without observation of the notice period, an administrative fee of CHF 100.- will be due.</p>

Switching subscriptions	<p>"Within" Business Mobile Plus You can switch between any Business Mobile Plus subscription (XS, S, M, L, XL, XXL and Neighbors) at any time free of charge as long as you are upgrading (switching to a subscription with a higher basic fee). You can only downgrade (switch to a subscription with a lower basic fee) by paying a migration fee. With the Flex Abo option the downgrade is free of charge.</p> <p>"To others" Business Mobile subscriptions A switch from Business Mobile Plus to other any other Business Mobile subscriptions is possible at any time free of charge as long as you are upgrading (switching to a subscription with a higher basic fee). You can only downgrade (switch to a subscription with a lower basic fee) by paying a migration fee.</p>
Billing	<p>The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until cancellation. If you register during a billing month, the basic monthly fee will be charged on a prorated basis.</p> <p>In the first bill month, in addition to the basic fee for the current bill month, the basic fee for the second month is charged. The subsequent bills contain the basic fee for the following month (invoicing in advance).</p> <p>Usage of services not included in the basic fee will always be billed retrospectively for the previous month.</p>
Miscellaneous	
Included volume	Any part of your included data and calling quota that is not used in a specific billing period will expire and will not be carried forward to a subsequent billing period.
Replacement SIMs	CHF 59.90 to replace a SIM or to obtain a SIM in a new format.
Wi-Fi Calling	<p>In case of weak indoor signal strength, Wi-Fi Calling improves the reception for mobile telephony. Wi-Fi Calling is possible and included in the subscription if the Business Mobile subscription has the corresponding telephony inclusive units in the respective country. If the subscription does not have any inclusive telephony units, the billing is the same as for national calls (if Wi-Fi calling is possible with a corresponding subscription).</p> <p>With Business Mobile Plus XS, S and M, Wi-Fi Calling can only be used within Switzerland (no roaming possible).</p> <p>More information: sunrise.ch/wifi-calling.</p>
Devices	With a "device included" subscription, a mobile phone or tablet can be purchased at a reduced price as low as CHF 1.00. Your customer representative will provide you an overview of available devices and prices.
Sunrise network coverage	See www.sunrise.ch/networkcoveragemap .

	Miscellaneous	
Available options	Travel days options	More affordable calling and surfing abroad
	Travel data options	Surf abroad (roaming) for less money
	Travel voice options	More affordable calling abroad
	my country options	Unlimited calling in the country of your choice
	extra SIM Business	Surf with a second device
	We connect extra SIM Watch	Make calls and surf the internet with the Smartwatch via the Sunrise mobile network
	Fix Number Option	Display your Sunrise fixed network number for outgoing calls/receive calls on your fixed network number
	Flex Abo Option	Flexible suspension/reactivation of your subscription
	Business flat speed	With the Business flat speed option, you can always surf the Internet within Switzerland with the highest possible bandwidth.
Support	<ul style="list-style-type: none"> • General questions: Please contact your personal advisor or call 0800 555 554. • Technical phone support at 0800 550 020 	
Contract components	<ul style="list-style-type: none"> • Individual contract (if available) • Special provisions for mobile phone services (if available) • General Terms and Conditions for business customers (if no individual contract) 	
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