



FLOENERGY.SG

Flo Energy
Singapore Pte. Ltd.
UEN/GST Reg No
202006009E
Retail License
EMA/RE/041

55B Amoy Street
Singapore 069881

+65 6223 1000
hello@floenergy.sg
www.floenergy.sg

Operating Hours:
Mon–Fri: 9am–5:30pm
Closed on Sat, Sun & PH

Promotion Terms & Conditions

1. This American Express Promotion (the “Promotion”) will run during the promotion period (“Promotion Period”) from 25 April 2022 to 31 December 2022 (both dates inclusive), unless otherwise stated. To participate in this Promotion, participants must be a cardmember of an Eligible Amex Card set out in Table 2 below.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions will not be entertained.
3. This Promotion is conducted by Flo Energy Singapore Pte Ltd (“Flo Energy” or the “Retailer”) and is open to all businesses in Singapore with an average monthly electricity consumption above 2,000 kWh.
4. This Promotion is applicable to new business sign-ups or renewal of an existing electricity contract by an existing Flo customer.
5. By participating in this Promotion, each participant agrees to be bound by these Promotion Terms and Conditions. The Retailer reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice. While this Promotion is provided on an “as is” going as a “first come first served” and “while stocks last” basis, the Retailer reserves the right and has the final decision to approve or reject any applications, or to withdraw the Promotion, and this decision shall be final without any obligation from the Retailer to disclose such reasons for the decision to the participant.
6. A participant must complete all the steps listed below in order to enjoy the Promotion:
 - a. Business with an average monthly consumption between 2,000 and 50,000 kWh (“Small Medium Business”)
 - i. Sign up for an electricity contract under any one of the Promotional Plan (Table 1 below) listed on the promotion landing page <https://floenergy.sg/business/amex> (“Landing Page”) using an Eligible Amex Card (Table 2 below) during the Promotion Period, and make payment of your energy bill using an Eligible Amex Card for the duration of the electricity contract.
 - b. Business with an average monthly consumption above 50,000 kWh (“Large Business”)
 - i. Complete and submit the contact form on the promotion landing page <https://floenergy.sg/business/amex> (“Landing Page”) during the Promotion Period, or get in touch with Retailer through an American Express representative.
 - ii. Sign up for an electricity contract (with a contract duration of 6, 12 or 24 months) under a custom plan with a Security Deposit waiver through a Flo Energy Sales Agent during the Promotion Period.
 - iii. Log in to the Flo Account Dashboard and set up recurring payments for your energy bill for the duration of the electricity contract using an Eligible Amex Card (Table 2 below) within 7 days of the agreement date.

Table 1: Promotional Plans

Plan Name	Plan Type	Contract Duration
Flo Business Fixed (AMEX) 6 months	All-in Fixed Rate	6 months
Flo Business Fixed (AMEX) 12 months	All-in Fixed Rate	12 months
Flo Business Fixed (AMEX) 24 months	All-in Fixed Rate	24 months



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Table 2: Eligible Amex Cards

Eligible Amex Cards	Bank Identification Number (BIN)
American Express® Corporate Green & Gold Card American Express® Corporate Purchasing Card	3762 2 3769 5
American Express® Singapore Airlines Business Credit Card	3773 5 3773 6 3773 8 3798 7

7. If the Retailer at any time determines (at its own discretion) that an application does not comply with the steps listed on Clause 6, the Retailer reserves the right to adjust the energy rate for Small Medium Business and Large Business to the prevailing rate displayed on the Retailer website at <https://floenergy.sg/business/priceplan>, and/or charge Security Deposit for Large Business.
8. This Promotion cannot be combined with any other offers or promotions.
9. The Retailer's decision on all matters relating to this Promotion is final and binding on all participants.
10. The Retailer reserves the right (at its own discretion) to reject any application that is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the Promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, Retailer's decision shall be final.
11. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the Retailer. The Retailer is solely responsible for the fulfilment of the Promotion and all relevant privileges. American Express does not assume liability and the participants shall not make any claim whatsoever against American Express for (i) injury or bodily harm or (ii) loss of damage to property, howsoever caused, arising from, or in connection with the Promotion.
12. These Promotion Terms and Conditions are to be read in conjunction with Flo Energy's Standard Terms and Conditions, and other specific Product Terms that may be relevant in connection to this Promotion. By participating in this Promotion, it is deemed that the participant represents the business to be supplied by Flo Energy, and hence is legally empowered to contract, and accepts all these terms which forms the final binding contract. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall, to the extent of such inconsistency, prevail.
13. By participating in this Promotion, you consent to the use of your personal data for marketing purposes, including but not limited to the use of your telephone number to contact you about products and promotions offered by the Retailer from time to time via telephone, SMS or multimedia messaging. Such consent will supersede any prior choices made by you. Such consent will also prevail even if you are registered or subsequently register your contact information with the national Do Not Call Registry.
14. By submitting an application via Flo Energy's website, participants agree to the Terms of Use and Personal Data and Privacy Policy, Cookie Policy of Flo Energy Singapore.