

GIRO APPLICATION FORM

Flo Energy Singapore Pte. Ltd.



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**BUSINESS REPLY SERVICE
PERMIT No. 09603**



FLO ENERGY SINGAPORE PTE LTD
55B Amoy Street
Singapore 069881

GENERAL INFORMATION ON GIRO APPLICATION

1. Please fill the '**Part 1. For Applicant's Completion**' of the form in capital letters and mail it back to us.
2. Please continue to pay by other payment methods until your GIRO is approved. The processing of your GIRO application takes between 4 to 6 weeks depending on your bank. Your GIRO application is only effective when you receive a notification email from us and deduction is effected on the next bill.
3. A deduction will be made from your bank account on the due date of the bill or next working day if due date falls on non-working day. Please maintain sufficient funds in your bank account for deduction. A second attempt at deduction will be made within 7 days if the first is unsuccessful.
4. All amounts successfully deducted will be shown in your bank statement. You will continue to receive your monthly bills via email. You may arrange for another party to pay your bill through GIRO deduction. You will need to state your Flo Account Number on the GIRO form.
5. Certain banks impose a surcharge for unsuccessful deduction for reasons such as insufficient fund in your bank account. Your bank will assist you on enquiries of such surcharges (if any).
6. Please contact our Customer Service at +65 6223 1000 or email us at hello@floenergy.sg for any enquiries.
7. Flo Energy Singapore Pte. Ltd. reserves the right to add, amend and/or modify these terms at its sole discretion at any time without giving any reason thereof.
8. As Giro Rejection charges apply to us, kindly take note Flo Energy Singapore Pte. Ltd. reserves the right to levy a GIRO Payment Rejection Charge of \$1.00 (Subject to GST) (if applicable) for each unsuccessful deduction.



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GIRO APPLICATION FORM

Date: (DD/MM/YYYY)

Please tick one: New Application Change of Bank Account

PART 1. FOR APPLICANT'S COMPLETION

Debit Account Information (Billing Organisation's ("BO") Customer)

Please complete the information below in English

Bank Bank Branch

Bank Account Name (as in Bank's Records)

Bank Account Number Contact No.

Name of Flo Customer Account Holder

BO Customer Reference No. (Flo Account Number)

BO Name

FLO ENERGY
SINGAPORE PTE. LTD.

Purpose of transaction

Electricity Bills

To: Debiting Bank

- a) I/We hereby instruct you to process the BO's instructions to debit my/our account specified above.
- b) You are entitled to reject the BO's debit instruction if my/our account does not have sufficient funds and charge me/us a fee for this. You may also at your discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
- c) This authorisation will remain in force until termination by the Bank's written notice sent to my/our address last known to you or upon receipt of my/our written revocation.

Account Holder's / Company Name & Stamp / Signature(s) / Thumbprint(s) *
(As in financial Institution's records)



Important Note:

Please sign / stamp in this box.

All amendments made on the form must be countersigned by the bank account holder(s).

Do not use correction fluid/tape as it may result in rejection of the Giro application.

* For thumbprints, please go to the branch with your identification.

PART 2. FOR BILLING ORGANISATION'S COMPLETION (FLO ENERGY SINGAPORE PTE LTD)

BO SWIFT BIC DBSSSGSG	BO Account No. 012-902-7863	BO Customer Reference No. <input type="text"/>
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Applicant's Bank SWIFT BIC <input type="text"/>	Bank Account No. To Be Debited <input type="text"/>
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PART 3. FOR FINANCIAL INSTITUTIONS'S COMPLETION

To: Billing Organisation (BO)

This application is hereby REJECTED, please cross (x) for the following (s):

Please delete where not applicable.

- | | |
|--|---|
| <input type="checkbox"/> Signature/thumbprint # differs from Financial Institution's records | <input type="checkbox"/> Wrong Account Number |
| <input type="checkbox"/> Signature/thumbprint # incomplete/unclear # | <input type="checkbox"/> Amendments not countersigned by customer |
| <input type="checkbox"/> Account operated by signature/thumbprint # | <input type="checkbox"/> Others (Please Specify) <input type="text"/> |

Authorised Signature

Date: (DD/MM/YYYY)

Name of Approving Bank Officer

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